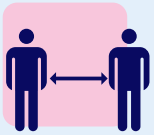




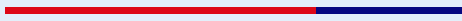
COVID-19 TRAVEL GUIDELINES FOR PASSENGERS



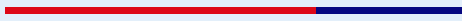
FROM ORIGIN TO AIRPORT



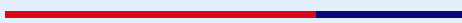
Maintain social distancing at all times



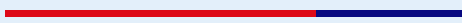
Baggage limitations – Only 01 bag is allowed for check-in. Hand bag will comprise of only 01 laptop bag or 01 ladies hand bag



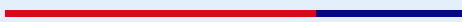
Vulnerable persons such as very elderly, pregnant ladies, passengers with ailment are advised to avoid air travel.



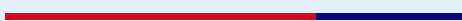
Passengers to report at the airport as per revised reporting time i.e. D-2 hours



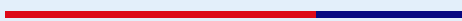
Passengers should not reach airport late.



Passenger should not travel if he/she is staying in a containment zone



Passengers should not travel, if he/she has been tested positive for COVID-19



Passengers are encouraged to conduct web check-in prior to travel

 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 

FROM ORIGIN TO AIRPORT



PRIOR ENTERING THE AIRPORT TERMINAL BUILDING



Before entering the terminal building, all passengers to ensure that he/she is wearing a mask



Passengers to ensure physical distancing, following the floor markings, queue ropes and signage located at the entrance of the terminal building



Thermal screening would be carried out on all passengers gaining access into the terminal.



Any passenger with body temperature above 38 degrees Celsius, will be prevented from entering the terminal and will be handed over to the airport health authorities.



All passenger luggage to be disinfected before entry into the terminal building



FOOTWEAR would be disinfected/sanitized by FOOT MATS placed at all entrance of the terminal building

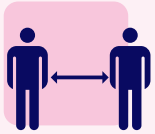


Passengers are required to wash their hands prior entering the terminal building

 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 



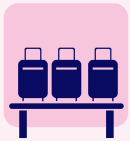
AT THE CHECK-IN COUNTER AREA



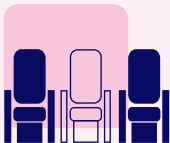
Passengers to maintain social distancing while at the check-in queue



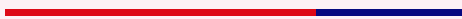
Hand sanitizers will be provided at all the counters



Dedicated **BAGGAGE DROP** counters will be available for web check-in passengers



We will be implementing a policy called **MORE SPACE** which involves either leaving the middle seat free in a row of 3 seats or the aisle seat empty in a row of 2 seats on all our flights.



Passengers are urged to proceed to the departure hall immediately after the check-in process is completed.



Arrangements have been made at airports to guide passengers to walk through the pre-embarkation security screening to the departure area

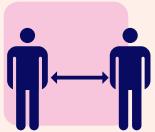
 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 



AT THE DEPARTURE HALL AREA



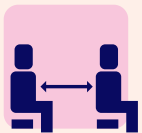
Hand sanitizers will be provided at the entrance of the departure hall



Passengers to maintain social distancing while at the entrance queue



Passengers to follow the directions as announced by the airport authorities and divest all metal on the body to facilitate the security screening



Passengers must observe social distancing rule while seated at the departure hall. The seats will be clearly marked for USAGE and NON-USAGE

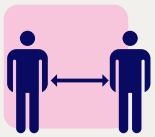


While going around F&B , retail outlets, etc, passengers should be aware of the social distancing and maintain hygiene, Also, he/she should be aware of the locations where sanitizers would be made available



 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 

BOARDING PROCESS



Passengers to maintain social distancing while at the boarding queue



Usage of face mask is mandatory for all passengers during the boarding process



Thermal screening would be carried out on all passengers during the boarding process



Any passenger with body temperature above 38 degrees Celsius, will be prevented from entering the terminal and will be handed over to the airport health authorities



All passenger secondary screening to be "non contact" with the use of hand held metal detector wands

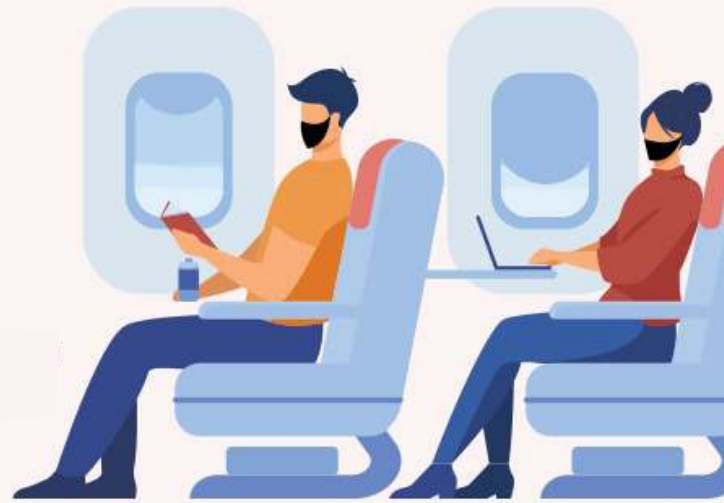


Passengers will be boarded in groups of 10 from the rear of the airplane to the front. This is to ensure as little as possible crowding and interaction during the process.



Only 1 laptop bag or 1 ladies bag will be allowed as cabin baggage

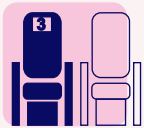
 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 



IN-FLIGHT



All passengers will be required to wear mask during the entire tenure of the flight.



Seating will be strictly in accordance with the seat number allotted to each passenger



Passengers to minimize the usage of washroom and avoid any non-essential movement in the aisle



During the flight passengers to strictly follow sanitation and hygiene. Face to face interaction to be minimized.



There will be no meal service during the flight, Only bottled water will be served.



Personal eatables not to be consumed during the flight

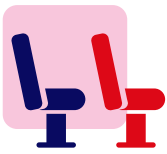


If passenger feels uncomfortable, fatigued or has respiratory distress, it should be brought to the immediate notice of the flight attendant.



 **COVID-19 TRAVEL GUIDELINES FOR PASSENGERS** 

ARRIVAL/ DISEMBARKATION



The pax disembarkation process will be sequential starting from the first row of the airplane



Passengers to maintain social distancing during the disembarkation process.



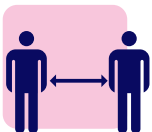
Passengers to maintain strict distance while boarding the tarmac bus en-route to the arrival hall.



All tarmac buses will have hand sanitizers for passenger usage.



Wash hand basins will be provided at the arrival hall entrance area



Strict social distancing to be maintained at the baggage carousel area.



Hand sanitizers will be available at the exit door of the arrival hall area



Passengers are urged to collect their individual bags and exit the terminal building while maintaining social distance



For any queries, please refer to:

www.flydanaair.com

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WhatsApp - 07051190363